

Terms and Conditions for Abbey Grange Campsite

These Rules are in place so that everyone can enjoy our beautiful campsite.

Please respect and follow our rules.

STRICTLY NO FIRES! All BBQ's must be kept off the ground on either legs or stones.

No Dogs off leash. ALL dogs must be cleaned up after.
Maximum 2 dogs per booking

If anybody is causing themselves to be a nuisance to any other campers they will be asked to leave immediately.

Noise must be kept to a level acceptable by the owners and other campers.

Rubbish must be put in suitable bags and put in the skip provided.

ALL customers must register and pay in advance at reception before going onto the site.

ALL music and noise to be stopped at 11pm.

No campers allowed in restricted and/or private areas.

A speed limit of 5MPH is to be observed.

Onsite facilities are used entirely at own risk. We will not accept liability for any persons, vehicles or property.

Children must be supervised at all times.

Any person not adhering to these simple rules will be asked to leave immediately and there will be no refunds.

Privacy Policy

By using this website and/or booking with Abbey Grange Campsite, you are accepting and consenting to the practices described in this Privacy Policy.

Your privacy and security is important to us. We know that providing personal information is an act of trust and we take that trust seriously. The Abbey Grange will not disclose any of your personal information, including your email address, to any third party without your consent. Our Privacy Policy describes the ways we capture your personal information and governs how we will deal with it. We aim to ensure that any personal information we obtain and use about you will always be held, used and transmitted in compliance with all applicable data protection rules.

If you have questions or concerns about our Privacy Policy, please contact us.

The website may contain links to third parties' websites. The Abbey Grange assumes no responsibility for the privacy practices or the content of those websites. Therefore, please read carefully any privacy policies on those websites before either agreeing to their terms or using those websites.

The Abbey Grange may occasionally amend this Privacy Policy to reflect regulatory requirements and changes in our information collection and disclosure practices. You should therefore return here regularly to view our most up to date Privacy Policy.

Personal information is processed and stored in our databases and we have taken reasonable steps to secure and protect this information. However, whilst we make every effort to ensure the security of your information, we are unable to guarantee the protection of the information from misuse, accidental disclosure or unauthorised acts by others.

You have the right of access to any personal information processed by us. The Abbey Grange is committed to providing you with reasonable and practical access to your information to give you the opportunity to identify any inaccuracies. Where possible, if The Abbey Grange is informed of the inaccuracy of any personal information, we will make appropriate corrections.

You can request the updating or amending of any information you have provided to The Abbey Grange by contacting us.

Information we collect about you

We collect

- Full name
- Email address
- Address
- Telephone number
- Mobile telephone number
- Credit card type
- Credit/Debit card number
- Credit card expiry date
- Vehicle registration number

How we use your information

- To check that a credit card is valid
- To pay for your pitch

Emails

We use email to send confirmations of booking and correspondence relating to your visit only.

What we use your information for

The principal purposes for which we collect and store your personal information are to process your booking.

Information sharing and disclosure

The Abbey Grange is committed to protecting your personal information. We will not disclose your personally identifiable information to third parties without your consent.

Security

The Abbey Grange has implemented technology and security features, as well as strict internal guidelines, to safeguard the privacy of your personal information from unauthorised access or improper use. We will continue to enhance our security procedures as new technology becomes available.

While we make every effort to ensure that your information is secure on our system, no data transmission over the Internet can be guaranteed to be 100% secure. As a result, we cannot guarantee the security of any information you transmit to us, and you do so at your own risk.

Abbey Grange Campsite uses PayPal for all online bookings via our website.

Contact Information

If you have any questions or require more information on our campsite Terms & Conditions, please contact us;

Tel: 01978 860753

email: info@abbeygrangecampsite.co.uk

Abbey Grange Campsite

Abbey Grange Hotel

Llantysilio

Llangollen

Denbighshire

LL20 8DD