



COVID 19 - Information

At this time, we are only able to accept bookings for Tourers/motorhomes/campervans with their own kitchens and bathrooms. The only facilities you will have access to are water tap and chemical waste disposal. No other units will be allowed at this time

Welsh law dictates pitches can only be let to members of the same household.

To comply with track and trace we now require the names and details of each person staying in the unit. We must keep this information for 21 days.

Facilities:

At this time all of our toilet and shower blocks, washing up areas are closed. The only communal facilities open are the chemical waste disposal and water tap. Please adhere to all signage around these areas and use the sanitiser provided.

Arrival:

Please proceed to the field and find an empty pitch, there will be a combination lock on the gate the code will be emailed to you prior to your arrival. Please display your permit in your car windscreen, this will be emailed to you to print off prior to your arrival.

We have enhanced our cleaning regimes specifically the touch points of the facilities that are open. Hand sanitiser is available at all entrances and shared facilities, but we do ask that you bring soap, hand sanitiser, toilet roll and disinfectant to use in your unit -just to be on the safe side.

Our COVID19 Risk Assessment has identified the need to brief you.

Please see below:

1. Please do not return to the park if you, or any of your household have symptoms of COVID19. According to the NHS website, the main symptoms are:
 - a high temperature,
 - a new, continuous cough,
 - a loss or change to your sense of smell or taste.
2. Do not return if you have been instructed to self-isolate, please do not self-isolate at Abbey Grange it is not a safe place to isolate, you need to be near to your local medical services.
3. Do not visit other people's caravans.
4. In Wales, Social Distancing remains at 2m. In Wales the law states that 2 households can meet up and this must be outdoors. This will change over time we will keep you informed. Stay Alert remains good advice.
5. Please do not have visitors to your pitch/unit.
6. Refuse: Please deposit rubbish in correct bins. Please knot the tops of all bin bags. No open bin bags please. Use the sanitiser provided.
7. Chemical Disposal and Water: These are the only shared facilities allowed open on the park. Please adhere to all signage around these areas, follow instructions and use the sanitiser provided. Disposable gloves are also advised when emptying your chemical waste, please bring your own.
8. If you feel unwell, leave the park and inform the office by telephone on 01978 860753 do not approach the hotel, or email info@abbeygrangecampsite.co.uk
9. Staff: Please remain 2m from staff, do not ask them to carry out work for you.
10. Children: We know it is hard, but please remember that everyone needs to exercise social distancing.

Please consider the above to be an extension of the park rules until such time as the COVID Crisis has passed.